Child Protection & Safeguarding Policy

Framework for minor student safety, zero-tolerance harm prevention, and AI ethics in education

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v1.2 (Adopted October 2026)

GOVERNANCE STATUS:
Active / Approved for Grants & Play Store

RESPONSIBLE OFFICER:
Head of Trust & Safety (KNEITHEN TECH)

APPLICABLE JURISDICTION:
Global / Uganda & International EdTech

REVIEW CYCLE:
Annual (Next: Oct 2027)

SECTION 01

1. Organizational Purpose & Scope

Core Mandate: The welfare and digital safety of the learner is paramount. Every student has an absolute right to safe, dignified learning technology free from harm and exploitation.

MonetStudy, operated by KNEITHEN TECH in Kampala, Uganda, delivers AI-native curriculum structuring, lesson synthesis, and audio learning companions to secondary school, collegiate, and lifelong learners worldwide.

This Child Protection & Safeguarding Policy establishes binding behavioral, technical, and reporting obligations for all employees, developers, contractor teams, and educational partners. Although MonetStudy is primarily engineered for learners aged 13 and older, this policy strictly mandates zero-tolerance safeguarding for any minor (individuals under 18 years of age) who accesses or interacts with our digital ecosystem.

SECTION 02

2. Zero-Tolerance Violations & Prohibitions

MonetStudy strictly enforces automatic account termination, data retention for legal evidence, and referral to international law enforcement for any of the following infractions:

- **Child Sexual Exploitation & Abuse (CSAE/CSAM):** Zero tolerance for any generation, upload, transmission, or indexing of sexually explicit or abusive material involving minors.
- **Online Grooming & Predatory Solicitation:** Strict prohibition of any solicitation of personal identifying data, meeting requests, or inappropriate communications with students.
- **Cyberbullying & Peer Harassment:** Zero tolerance for targeted disparagement, intimidation, doxxing, or discriminatory exclusion of student peers.
- **Promotion of Self-Harm & Suicide:** Immediate algorithmic interception and blocking of any content referencing, encouraging, or detailing self-harm or suicidal ideation.
- **Hate Speech & Ideological Extremism:** Prohibition of violent extremism, discriminatory radicalization, or defamatory attacks based on race, gender, religion, or ability.

SECTION 03

3. Digital AI Safety & Content Moderation Architecture

To ensure our generative AI engine (Google Gemini API) operates within safe academic parameters, MonetStudy embeds multi-layered programmatic guardrails:

- **Pre-Generation Input Sanitization:** All student-uploaded documents, notes, and prompts pass through automated safety classifiers that filter toxic, explicit, or harmful phrases.
- **Sandboxed Pedagogical Prompts:** AI synthesis is rigidly bound to accredited academic curricula (first-principles explanations, definitions, mathematical models, and visual diagrams), precluding conversational drift into inappropriate topics.
- **Vector & Diagram Verification:** All Mermaid flowcharts and SVG vectors are restricted to technical and educational schemas, preventing injection of malicious or unvetted visual representations.

SECTION 04

4. Minor Privacy & Youth Data Protection (COPPA & GDPR-K)

We enforce strict compliance with international youth data frameworks, including the US Children's Online Privacy Protection Act (COPPA), EU GDPR-K, and the African Charter on the Rights and Welfare of the Child:

- **Zero Behavioral Advertising:** MonetStudy does not host third-party behavioral advertising networks or sell student usage records to data brokers.
- **Data Minimization:** We collect only essential operational data (email for authentication, user-uploaded notes for lesson synthesis). Personal location tracking and biometric data are never gathered.
- **Parental & Guardian Rights:** Parents and guardians maintain full legal rights to request access to, correction of, or permanent erasure of their child's account and uploaded study files at any time.

SECTION 05

5. Staff Code of Conduct & Safe Operational Practices

All personnel with administrative, engineering, or support access to MonetStudy adhere to the following code:

- **No Unmonitored 1-on-1 Contact:** Staff members are strictly prohibited from engaging in private, unmonitored communications with minor students across any social media or personal messaging channels.
- **Access Control:** Production database access is restricted using role-based access control (RBAC), multi-factor authentication, and encrypted audit trails.
- **Mandatory Reporting Duty:** Any team member who suspects or observes a safeguarding risk is legally and contractually obligated to report it to the Safeguarding Lead within 12 hours.

SECTION 06

6. Incident Reporting, Whistleblowing & External Referrals

We maintain an expedited 24-hour response protocol for safeguarding complaints. Inquiries and urgent alerts can be transmitted directly to our designated team:

- Safeguarding Lead: Noah Prinzy Brooke (Head of Trust & Safety)
- Dedicated Hotline / Intake: monetsbox@gmail.com (Subject: URGENT SAFEGUARDING)
- Operational Headquarters: KNEITHEN TECH, Kampala, Uganda

In situations involving imminent physical threat or verified CSAM, MonetStudy immediately coordinates with the Uganda Police Child and Family Protection Unit (CFPU), INTERPOL, and the National Center for Missing & Exploited Children (NCMEC).